



FSGB Maintenance Management

Making Service Personal



Everybody knows well-maintained vehicles improve a fleet's efficiency and effectiveness. The big question is: What's the best way to achieve it? Which route should you take: in-house or outsourced management? By choosing a supplier with the best credentials and proven expertise as your service partner, you can enjoy guaranteed maintenance standards, controlled costs and streamlined administration. **FSGB Maintenance Management** from Fleet Service GB is designed to provide you with a totally personal service.



▶ **Response**

Our 24/7 support centre **never closes**, contact us via our **Achieve Driver App**, or on the phone. All communications are dealt with personally by a member of the Service Support Team, who provide all required services, strictly in accordance with agreed client parameters.

▶ **Handbook and policy**

Fleet Service GB can provide a comprehensive digital handbook supported with specific **driver and vehicle policies** – the digital aspect ensures content is always up to date and communicated to the driver using the **Achieve Driver App**.

▶ **Servicing and maintenance**

We work closely with **FSGB Garage Network**, our national network of approved garages, to provide a highly professional and flexible service.

▶ **Cost control**

Our **National Price Promise** offers fixed prices for the same job on the same vehicle anywhere in the UK. Applying to 75% of all vehicle predicted service and maintenance requirements. Prices are guaranteed and fixed for a minimum of one year.

▶ **Vehicle utilisation**

Maximising vehicle utilisation is conditioned by efficient management of all service maintenance and repair requirements. Our team consistently challenge lead times, repair processes, parts, and warrantable repairs to ensure any vehicle downtime is minimised.

▶ **Management information**

There is 24/7 instant access to all reporting and fleet performance evaluation through the Fleet Service GB **Achieve Software Hub**, using bespoke configurable dashboards.

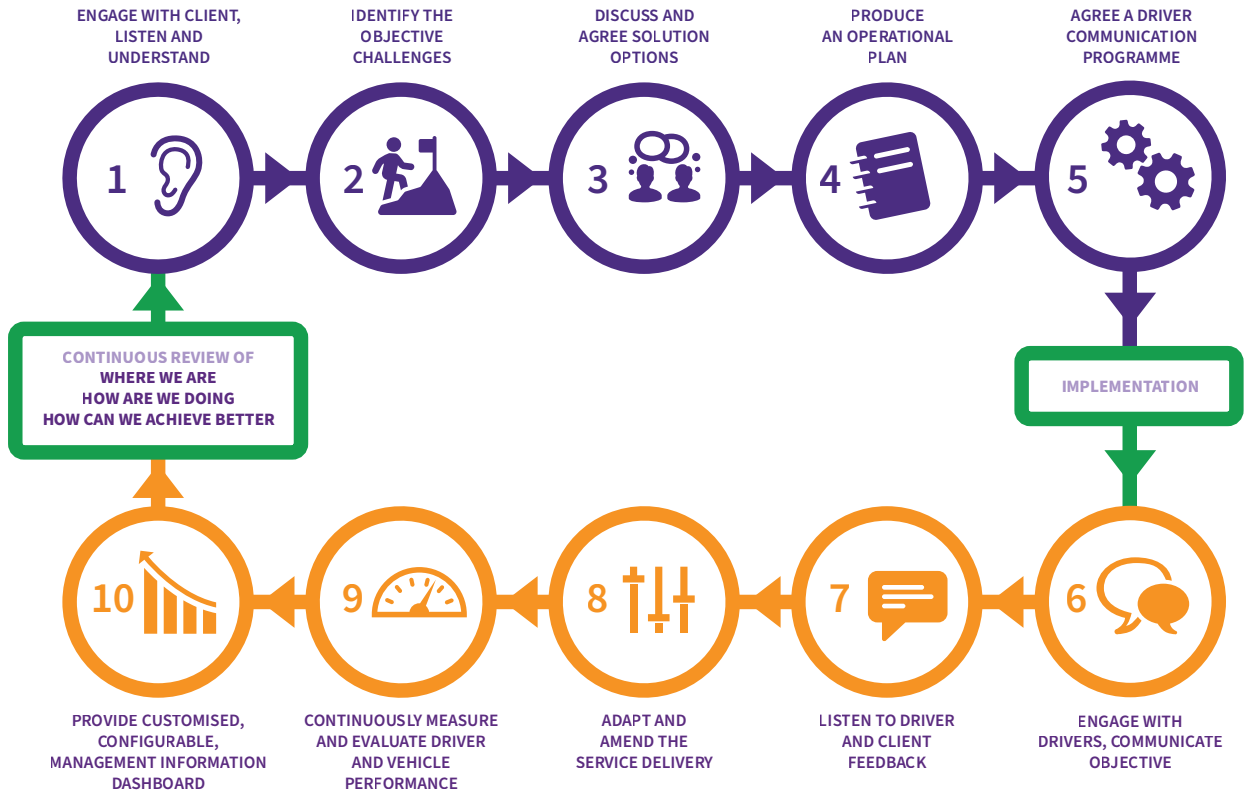
▶ **Partnership approach**

Our industry-leading IT and communication systems are customised to process all service and maintenance requirements in line with your own fleet parameters, delivering an agreed partnership objective.

▶ **Intelligent data**

Integration with 'vehicle inspection check sheet' audits to ensure any identified or relevant issues are promptly dealt with.

Maintenance Management - The Partnership Approach



Visit our website to find out more on how FSGB Maintenance Management can benefit your company.



FSGB Driver Management

A fully integrated driver support and development programme, to find out more visit: fleetservicegb.co.uk/driver-management/

“ I have been very impressed by Fleet Service GB's ability to listen to what we require and then deliver solutions. ”

Paul Ayris, Fleet Manager, LiveWest

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Please note that in the interests of customer care, all telephone calls are recorded.

Every effort has been made to ensure the information contained herein was correct at the time of going to press. However Fleet Service GB reserves the right to make changes to any products, services and specifications in line with a policy of continual product improvement.

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