



FSGB Fleet Management

Making Service Personal



Fleet Service GB delivers a comprehensive range of fleet management services through its dedicated FSGB Fleet Management division.

The team has a wealth of experience and expertise in all aspects of managing vehicle, driver and journey and works with clients to tailor a service, to meet operational and financial objectives.

► Services

FSGB Fleet Management delivers an agreed range of integrated vehicle and driver related services.

At all times, clients can access data using bespoke configurable dashboards. In addition, comprehensive executive summary reporting ensures that the agreed fleet objectives are fully complied with.

► Policy and handbook

The FSGB Fleet Management team will work closely with the client to ensure that relevant policies, covering the vehicle and the driver, properly reflect legal, health and safety, and compliance requirements.

In addition, a comprehensive digital driver handbook is available covering all driver and vehicle requirements. This handbook is automatically updated and information communicated to the driver in the event there is any change in legislation or policy.

► Transport Accounts and Fuel Card Administration

Working together with our customers to define all requirements, the Fleet Management team can administer any transport related accounts for road tolls, charges, and fuel cards. The **Achieve Software Hub** supports all data related to permits, fuel cards and toll accounts allowing the Fleet Management team to be alerted to any actions needed. Working with the agreed operating parameters, the team will arrange additions, deletions, and amendments as necessary, removing the day-to-day administrative time involved in managing this aspect of fleet operation.

► Sourcing and acquisition

Regular meetings are held with vehicle manufacturers and dealers, these meetings provide the FSGB Fleet Management team with valuable industry data/intelligence and is used by the team when recommending to clients, what vehicles to acquire. By being independent the FSGB Fleet Management team is able to provide unbiased recommendations in what is an operationally critical area.

► FSGB Maintenance Management

FSGB Fleet Management is used to authorise all requirements and approve all payments. Management information produced by the integrated process is reviewed, and actions taken, to ensure maintenance management objectives are met.



► FSGB Accident Management

Delivered by the FSGB Fleet Management team – all crashes and incidents reported are thoroughly reviewed with all involved parties. Client's interests are protected throughout each and every investigation. Supporting drivers and clients is, at all times, a key priority.

► FSGB Driver Management

The FSGB Fleet Management team will discuss with clients the benefit of implementing **FSGB Driver Management** – a fully integrated driver management programme comprehensively covering all areas including health and safety, legal and compliance and importantly, driver wellbeing.

► Disposal

FSGB Fleet Management uses extensive industry knowledge to ensure the optimum disposal route is followed to achieve maximum value of the vehicle.

► Strategy, recommendations and review

The FSGB Fleet Management team uses a range of in-house developed dashboards and reporting procedures. Analysed data for each and every transaction (fully transparent) is used to support any recommendations given to the client. This information is available for clients to access using the **Achieve Software Hub**.

► Technology and embracing the future

All the software used to deliver the fully integrated range of FSGB driver, vehicle, and journey services, is developed and supported in-house. At the centre sits the **Achieve Software Hub**, which intelligently analyses all the data produced by the programmes as the services are delivered. Clients can instantly access, or configure, an infinite variety of management reports. The IT system are continuously reviewed to make sure that all aspects of the latest industry technology are integrated.

The Driver App

As part of our 'Integrated Technology' strategy our **Achieve Driver App** is available for use on Android and Apple devices providing a real-time communication between the driver and the Fleet Service GB Support Team.

Find out more: fleetservicegb.co.uk/app/



Visit our website to find out more on how FSGB Fleet Management can benefit your company.



FSGB Driver Management

A fully integrated driver support and development programme, to find out more visit: fleetservicegb.co.uk/driver-management/

“ The true spirit of partnership exists; it is based on trust and shared values, and every month there are examples of how beneficial the partnership is. ”

Steve Porter, Head of Operations,
VPS UK Ltd

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Please note that in the interests of customer care, all telephone calls are recorded.

Every effort has been made to ensure the information contained herein was correct at the time of going to press. However Fleet Service GB reserves the right to make changes to any products, services and specifications in line with a policy of continual product improvement.

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